

Daak.com - Terms and conditions for email services

Customer can use this service only for their own company use and cannot resell it to others

There will be no refunds of any type in any case for any services

IP addresses are taken from 3rd vendors and there will be no refunds in any case what so ever. No request for changing of IP address will be entertained.

Only transnational emails are allowed to be sent via our servers

Emails can be sent only to genuine real double opt-in subscribers

No spam mails should be sent to anyone

All email database lists uploaded by users must be clean and verified email IDs. Sending emails to any number of invalid email addresses will not be acceptable.

If there is any violation of the terms of usage, we reserve the right to block or completely delete the violators account and forfeit all his payments

In case of serious issues, such a user's case may also be reported to concerned authorities

Users need to educate themselves and their staff about up to date and good and acceptable email practices

Users need to design their mails and properly manage their campaigns themselves

We will not be responsible for mails not getting delivered or mails landing in recipient's spam folders

We will not be responsible for any delivery, non-delivery, delayed delivery of emails or any other similar issues

We will not be responsible for any direct or indirect consequences of any user's mails

Users are required to keep their login details and passwords safe. We will not be responsible for any data stolen, copied, modified

No email logs will be provided to anyone in any case whatsoever

Any abusive or rude behavior with any of our staff or team, by any customer or his representative, will entitle us to delete the user's account, forfeit his payments and take legal action where ever possible, as deemed appropriate by us.

If any user is involved in sending any type of email that causes any losses to us, or effect our reputation or the reputation of our servers or IP addresses on the internet, we will be entitled to demand compensation, delete the user's account, forfeit his payments and take legal action where ever possible, as deemed appropriate by us.

All disputes are Subject to Delhi jurisdiction